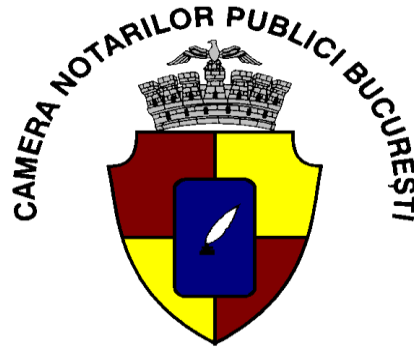




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Consumers will receive information on the alternative dispute resolution in notary public offices in Bucharest

The Alternative Banking Dispute Resolution Centre (ABDRC) signed a cooperation protocol with the Bucharest Chamber of Notaries Public (CNPB). Following this protocol, consumers in Bucharest will also receive information on the ABDRC in notary public offices.

“One of the goals of this partnership is to redirect to ABDRC consumers who reach notary public offices and are willing to settle their disputes with banks or non-banking financial institutions, with the help of a conciliator”, said **Alexandru Păunescu, member of the ABDRC Steering Board.**

The two institutions will develop projects aiming at increasing the level of information of consumers on the alternative resolution of finance-banking disputes. These materials shall be made available to notary public offices, consumer associations and merchants in the relevant business areas.

About ABDRC:

The Alternative Banking Dispute Resolution Centre (ABDRC) is an independent non-governmental apolitical, not-for-profit legal entity of public interest established under the Government Ordinance no. 38/2015 on alternative resolution of disputes between consumers and traders, which transposes at domestic level Directive 2013/11/EU on alternative dispute resolution for consumer disputes and amending Regulation (EC) no. 2006/2004 and Directive 2009/22/EC.

About CNPB:

The Bucharest Chamber of Notaries Public (CNPB) is the professional organization of notaries public attached to Bucharest Court of Appeal, being established as a legal entity of public interest as provided by Law no. 36/1995 of the notaries public and notarial activity, as republished.